

Gloclien Systems LTD

Return & Refund Policy

Last updated 30th April 2023

Thank you for purchasing our services at Gloclien Systems.

If, for any reason, You are not completely satisfied with a purchase We invite You to review our policy on refunds and returns.

The following terms are applicable for any products that You purchased with Us.

Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For this Return and Refund Policy:

- **"Company"** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to GLOCLIEN SYSTEMS LTD
- **"Goods"** refers to the items offered for sale on the Service.
- **"Orders"** means a request by You to purchase Goods from Us.
- **"Service"** refers to the Website.
- **"Website"** refers to GLOCLIEN, accessible from <https://climateandenergy.co/>
- **"You"** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

Your Order Cancellation Rights

You are entitled to cancel Your Order within 14 days without giving any reason for doing so



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The deadline for cancelling an Order is 14 days from the date on which You received the Goods or on which a third party you have appointed, who is not the carrier, takes possession of the product delivered.

To exercise Your right of cancellation, You must inform Us of your decision using a clear statement. You can inform us of your decision by:

- By visiting this page on our website: <https://climateandenergy.co/contact/>
- By sending us an email: sharifadan@gmail.com

We will reimburse You no later than 14 days from the day on which We receive the returned Goods. We will use the same means of payment as You used for the Order, and You will not incur any fees for such reimbursement.

Conditions for Returns

For the Goods to be eligible for a return, please make sure that:

- The Goods were purchased in the last 14 days
- The Goods are in the original packaging
- The following Goods cannot be returned:
 - The supply of Goods made to Your specifications or personalized.
 - The supply of Goods which according to their nature are not suitable to be returned, deteriorate rapidly or where the expiry date is over.
 - The supply of Goods which are not suitable for return due to health protection or hygiene reasons and were unsealed after delivery.
 - The supply of Goods which are, after delivery, according to their nature, inseparably mixed with other items.

In our sole discretion, we reserve the right to refuse returns of any merchandise that does not meet the above return conditions.

Contact Us

If you have any questions about our Returns and Refunds Policy, please contact us:

- By visiting this page on our website: <https://climateandenergy.co/contact/>
- By sending us an email: sharifadan@gmail.com



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